

# MyHealth Records



## Lab Results Online via My Personal Records

### QA

#### **What lab results will be displayed in My Personal Records (MPR)?**

Lab results ordered from all sites in Alberta, including labs ordered during inpatient and emergency visits, will be included in MPR. Only labs that are not performed in province, such as some referred genetic tests or pathology, will not be displayed. Predictive neurologic genetic testing is also excluded. [All available Lab Results from Alberta Netcare](#) are found here.

#### **What to do if lab results are missing from your My Personal Records (MPR)?**

Lab results are uploaded each time you log in and can take up to 72 hours to view. Results only show up to 18 months prior to account creation date. Make sure your Alberta.ca Account (formerly MyAlberta Digital ID) verification process is complete. Your MyHealth Records dashboard will display a tab labelled "Identity Verification" on the left when you log in. Ensure that your name is followed by a green "Verified" checkbox. If not, follow the instructions provided.

#### **How quickly can I access my lab results?**

You can access your tests results as soon as they are available, generally within 24 hours. This includes latest COVID-19 test results.

#### **Will my lab results be available to providers as quickly as they are to me?**

In some cases, you may have access to results before the ordering provider receives them. Physicians and other providers will continue to have access to results information through their usual channels and may not see your results until the next clinical day. If you have clinical questions that cannot wait, please call 811.

#### **Will my lab results be released retroactively?**

Once the changes are in place, new users will see an 18-month retrospective view of any lab results slated for release. Existing users will not have labs added retroactively, but they will be able to see the expanded lab results moving forward.

#### **What is the difference between My Personal Records (MPR) and MyAHS Connect about viewing test results?**

As of June 15, 2021, both MPR and MyAHS Connect users will see incorporated lab results, including hospital results, immediately upon release.

Lab results visible in MyAHS Connect will include legacy data from source systems in alignment with the Connect Care conversion strategy. If the lab test result is viewable in Connect Care, it is viewable in MyAHS Connect.

#### **Who can I speak to if I have questions about my lab test results?**

If you have any questions, please discuss these with your ordering health care provider. Please confirm clinic hours with your ordering health care provider.

#### **Learn more about MyHealth Records (MHR)**

Visit [alberta.ca/myhealthrecords](https://alberta.ca/myhealthrecords) to learn more about MHR.

